

SYGMA

YOUR COMMITTED SERVICE PARTNER

“Our Director in Ethiopia has sent back a glowing report of the work your engineers have carried out and the manner in which they have achieved significant improvements in the system. They are a credit to your organisation and should be commended for their achievements”

Simon Ellis / Head of Security and Business Continuity, British Council

ACCREDITED CONTRACTOR



# W E L C O M E

At Sygma, we pride ourselves on our fully integrated supply of security, fire and electrical service solutions to all industries and sectors.

The high standards we set ourselves run through everything that we do as a business. From the excellent training of our engineers, to our customer focused service to the products and services that we work with. We work tirelessly to be the best service partner that we can be.

Founded in 2002, we have established a reputation for providing innovative ideas to our customers across all of our fire, security and electrical divisions. We are proud to be consistently recognised for our ability to meet the industry's highest standards including the British standards for all of the systems we install.

Our promise to all of our clients is to never just provide a system. We believe in always offering honest advice and guidance in your investment, to ensure that every system you choose integrates seamlessly with one another and any pre-existing systems. We will always make sure that we genuinely add value to your business and reassurance to you and your team.

Our fire, security and electrical services are there to ensure you and your business are protected at all times. By working closely with some of the very best equipment manufactures in the world, Sygma is able to bring you the best solutions for you, when you need us.

The background features a dark blue gradient with a grid of small white plus signs. On the left, a white outline of Europe is shown. Three glowing blue circular nodes are positioned over the map: one in the north (Scandinavia), one in the west (Ireland), and one in the south (Italy).

# SYGMA

SECURITY

# SECURITY SERVICES

We provide a range of high quality, robust and reliable products sourced from carefully selected suppliers to make sure the systems we deliver match your business needs.

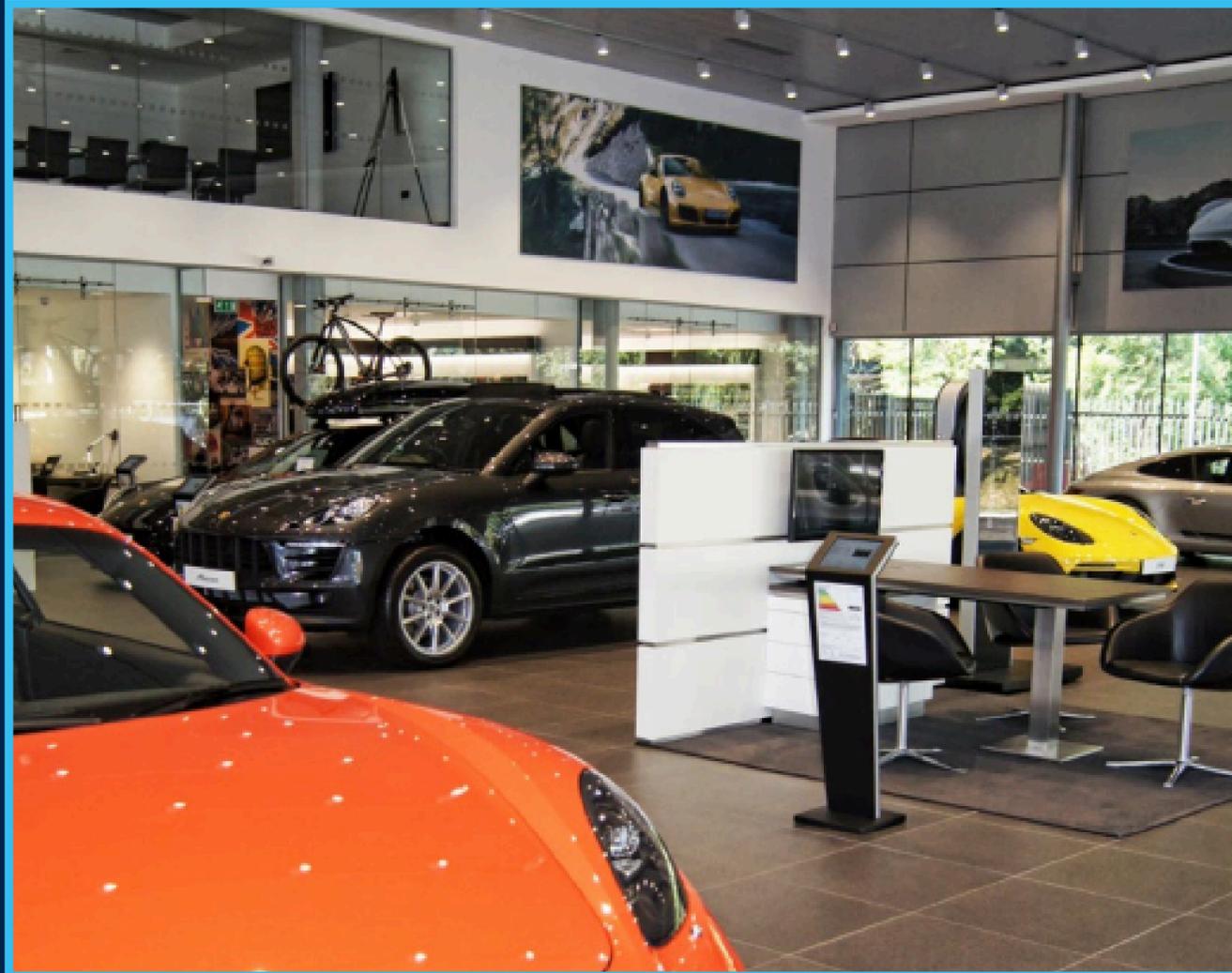
We believe in giving all of our clients a bespoke service so you can get on with your business, safe in the knowledge that your assets and workforce are protected.

As innovation leaders, we continually research and evaluate new products and technologies, giving you the reassurance that we will offer the right product for the right job – helping you to achieve your security objectives and to add value into your organisation.

With a dynamic partnership approach, our team are dedicated to delivering an outstanding service when it comes to your security solutions. We will always offer sound and practical advice born from years of experience to ensure your thoughts and concerns are always answered with total discretion, confidentiality and integrity.

"Just a quick email to say how impressed I have been with **Syigma** since their takeover, in particular the engineer Craig. I have found him to be very reliable, polite and always willing to go that extra mile to help, portraying not only himself in a good manner but that of his company."

Custody Centre Manager / Sussex Police



# SECURITY PRODUCTS AND SERVICES

Our security technology is carefully selected from a range of quality suppliers to provide innovative, robust and reliable products for every industry and sector. We have a history of long standing relationships with National Construction Groups, Local Government, Schools and Universities, Police and Fire Service, National Car Groups, Manufacturing Companies, Housing Associations and Cinemas to name but a few.

We truly believe we are well equipped with our years of expertise and knowledge in all sectors to ensure you and your security is in safe hands.



## **IP Camera Technology & CCTV**

CCTV Systems are a great tool for a variety of purposes within a business. Outside of the usual prevention and detection of criminal activity, CCTV cameras can be used for automatic number plate recognition (ANPR), controlling vehicle entry and exit points, health and safety and staff monitoring and lone worker assistance.

With our comprehensive range of CCTV systems, installation and maintenance options, we can provide you with everything, from simple cost effective solutions to extensive integrated systems which may consist of hundreds of cameras installed onto fibre networks.

In order for us to offer this extensive range to our clients, we believe in partnering with a wide range of quality manufactures so we can always tailor solutions specific to the needs of our clients. We know that one-size certainly does not fit all, and we ensure that we never offer a pre-packaged solution to any of our clients.

Our commitment to quality can be seen across our accreditations such as SSAIB and ISO 9001 and our 24/7 service and maintenance packages. All of which enables us to offer expert advice, installation and maintenance services which puts all of our client's minds to rest no matter the size of project.

## **Remote Monitoring (BS8418)**

Remote CCTV monitoring allows the images from your CCTV camera on site to be transmitted to our partner remote monitoring station (RVRC), allowing for round-the-clock surveillance of your site. As soon as the system is activated, trained operators will monitor the footage on your behalf. If in the event of suspicious activity, the operator can be on-hand to decide what action, if any, needs to be taken such as notifying the police or notifying a key holder. With full audio functionality our operators can give verbal warnings to potential attackers or assistance to genuine visitors of the site.

Whether you need this service 24 hours a day or for evening monitoring only, we can advise you on the best and most cost effective way to introduce Remote CCTV Monitoring into your business.

BS8418 monitored systems enable you to have a Level One response from the Police or other responding authority.

This type of system is proven to provide an active deterrent to persons trespassing on your property, with a view to damaging or stealing your goods.

It also provides an extremely cost effective alternative to a man-guarding solution.

## Access Control

For those businesses where there is a real need to restrict or control access, our Door Access Control Systems could be the right investment opportunity for you. Access Control can provide managers and owners with the reassurance of protecting staff, assets and intellectual property.

Whilst lock and key has always been relied on, the latest door entry systems can record events, identify and record people and assets passing between the controlled zones of your site, giving you a detailed audit trail of people movement around your premises.

Products can range from token-based systems, digital keypads through to biometric identification systems.

## Automated gates, barriers and turnstiles

Gates, barriers and turnstiles are a great security solution to keep your premises safe. Here at Sygma, we have a huge range of vehicle barrier solutions from hydraulic to automatic models for all commercial and industrial uses.

Our comprehensive range of gates are of the highest quality. We have solutions for all requirements, such as hinged, pedestrian and sliding gate systems, all with motorisation options available. Our range of gates will suit the majority of industrial and commercial sites.

The turnstiles available come in half and full height versions to provide a solution for those who require to control personnel within their business. With a wide range of variations available, from standalone products to integrated, from single or double versions and much more, you can be sure there will be a solution for you.

## Fencing and perimeter security systems

At Sygma, we offer a range of robust and practical fencing options for use around the perimeters of your site. All of which can be linked to control systems in the form of card readers, token readers, remote controls, keypads and vehicle entry and exit systems.

### Low energy lighting solutions

For those looking for low energy lighting solutions, Sygma can advise on the best solutions to meet your requirements. We understand the cost of electricity on a business, which is why we have the expertise to help find a solution that will save money and add value to your business.

## Intruder alarm systems

We know how important it is to protect your business from a genuine or attempted intrusion. Our Intruder alarm systems are designed for use in industrial, commercial and retail premises. Every system we install is completely tailored to the specific needs of the customer. It's certainly not 'one system fits all'.

We cover a wide range of components from Sequential Confirmation, Audio Confirmation, Visual Confirmation and Systems with and without Confirmed Signalling. With the added addition of CCTV connectivity for remote surveillance and response purposes which link to the alarm receiving centre (ARC) for an integrated security management solution.



**SYGMA**

For further information on our security services call **0800 043 6728** or email **info@sygma.co.uk**

A person wearing a blue uniform is inspecting several red fire extinguishers. The person's hands are visible, one holding a clipboard and the other touching one of the extinguishers. The background is slightly blurred, showing more extinguishers and a red fire alarm pull station.

# SYGMA

FIRE SERVICES

# SYGMA FIRE SERVICES

At Sygma, we offer a comprehensive range of fire detection and prevention solutions. With our unrivalled knowledge in this sector, we are the best people to help advise on the best solution for our customers. From uncomplicated conventional fire systems to analogue addressable systems and state of the art radio communication detection.

Our team is passionate about providing a service that keeps you, your people and assets safe from fire through early detection and preventative actions. We live to keep you safe.

"I feel I have to email you on the very professional engineers that attended site yesterday. Craig and Taylor were here at 8.00am and carried out their work with no disruption to staff or customers. They were very friendly and kept us informed on the work they were carrying out and continued to cordon off the area of work. I was also impressed how smart they were, it's not often we get engineers looking clean and fresh. They've done a remarkable job and thank you to you for arranging the visit."

Mandy Sodhi / Derby Volvo Reception



## FIRE PRODUCTS AND SERVICES

With our combination of state of the art technology and robust equipment, we can ensure that your fire system continues to protect everyone and everything within your business no matter what.

We are dedicated to ensuring you feel protected and supported when it comes to fire safety and with our complimentary site visits, you can be sure that we will always take the time to understand your business just as much as you do.



## **Fire Risk Assessments for your building**

As part of the Fire Safety Order (FSO) 2005, it became a legal requirement for business with 5 or more employees to carry out a Fire Risk Assessment of the business premises. As such, a written record of all assessments and actions taken to mitigate any risk posed by fire must be maintained at all times.

Sygma can provide you with a fully certified and trained risk assessor, who can assist with any situation where you want to ensure continued compliance.

As part of our service, we will visit your premises and conduct a full site survey on your behalf. We will identify all risks and those at risk in the premises, provide a full report following the assessment and a fire safety policy. To help your business even further, we will create a bespoke emergency plan based on your site and logistics and give you a logbook.

## **Fully specified design solutions**

Installing a fire detection system into your premises is one of the most important decisions that you will make. However, understanding how this will work can be a minefield, from identifying the correct level of detection required, to ensuring the right detectors are used with the most suitable sound and visual output.

At Sygma, our fully qualified and accredited fire detection system designers will be on hand to guide you through the process from surveying your site, discussing objectives, giving honest and trustworthy advice to make it as easy as possible for you to make the right decision for your business.

## **Fire Suppression Systems**

At Sygma, it's not just about fire detection, we also specialise in fire suppression. From extinguishers in water, foam, CO2, we chemical and dry

powder, to fire suppression systems; which work to identify when smoke or heat is present by activating clean agent gasses or water into a room to automatically suppress the fire. Whatever you may be considering, we will be able to provide you with a solution that best suits your premises.

## **System installation**

Once we have mapped out every element of your detection and/or prevention system, our professional engineers will be on hand to assist with the installation from start to finish.

We will support you through everything from arriving on site at the beginning of a project right through to commissioning a system. We will provide feedback on the design and use our expertise to add value to your system to maximise your protection.



**SYGMA**

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# SERVICE & MAINTENANCE

Once you have the perfect security and fire detection systems in place, we want to ensure your investment is protected.

Regular service and maintenance will ensure reliability of your system, it will reduce or eliminate potential downtime and extend the working life of your equipment.

We understand that the service and maintenance of your systems is just as important as the systems themselves, which is why Sygma's Service & Maintenance programmes can be completely tailored to suit all of your requirements.

Through our nationwide network of highly skilled and experienced engineers, we are able to provide a service that is second to none. With the versatility, capabilities and parts facilities to maintain all types of security and fire equipment, couple with fast response times. Sygma is well positioned to make sure your equipment performs at all times.

Our Service Help Desk is staffed by fully trained engineering and service support specialists, manned 24 hours a day, seven days a week for your peace of mind.

A Service Co-ordinator will log your call and allocate a unique Service Number that is used to track the job right through until completion. If an engineer is required on site, the Service Co-ordinator will schedule a site visit appointment for you.





# POPULAR SERVICE PROGRAMMES

## Silver Service Contract

- All labour costs for call outs during regular office hours (out of hours charged at prevailing rate)
- One prescribed preventative maintenance visit per annum
- Free temporary loan equipment should yours need to be taken off-site for repair
- Prompt response from our professional engineers and customer support team
- Free phone technical help-line

## Gold Service Contract

- All labour costs for call outs including out of hours, weekends and bank holidays
- Two prescribed preventative maintenance visit per annum
- Free equipment repairs (exclusions apply, see terms and conditions)
- Free replacement parts
- Free temporary loan equipment should yours need to be taken off-site for repair
- Prompt response from our professional engineers and customer support team
- Free phone technical help-line



SYGMA

ELECTRICAL

# ELECTRICAL SERVICES

At Sygma, we offer bespoke and client-centered electrical services. You can put your full trust in us to manage your electrical infrastructure from installations to testing, secure knowledge that your workplace is compliant, efficient and fully supported.

We believe in giving all of our clients a bespoke service so you can get on with your business, safe in the knowledge that your assets and workforce are protected.

We offer a partnership-focused approach: responding to your needs with practical advice drawing on years of industry experience. Our NICEIC-qualified electricians ensure discretion, confidentiality and integrity throughout, so our services are managed to the highest standard, with minimal business disruption.

"Our decision to use **Syigma** has been completely justified by the high levels of service and technical expertise that they have provided Heavyweight Air Express over the last 5 years. The ease of communication and quick response times to any of our queries falls into line with our own service protocols, and as such makes it very easy for us to work with them."

Andy Dickson / Heavyweight Air Express



# ELECTRICAL PRODUCTS AND SERVICES

Electrical systems are the backbone of any business, that's why it's important to keep them running safely, efficiently and without interruption.

At Sygma, we offer a comprehensive range of electrical services, delivered by a team of experienced professionals who provide practical solutions tailored to your business needs.



## **Electrical testing & EICR reports**

At Sygma, our Electrical Condition Reports (EICR) and periodic electrical testing reports are carried out by our fully qualified and NICEIC-accredited engineers, these inspections are designed to identify any faults, deterioration, damage or non-compliance within your electrical systems. The goal is to ensure that everything is operating safely and in line with the latest regulations.

Regular EICR testing is not only a legal requirement for many types of premises, it's also a proactive way to catch potential issues before they escalate into repairs, downtime or safety hazards. By keeping your electrical systems compliant and well-maintained, you are protecting your employees and assets.

## **Emergency lighting systems**

Emergency lighting systems are designed to reduce the panic that may be following the activation of a fire alarm and assist in evacuation scenarios with low visibility caused by smoke, fire hazards and power failure.

## **Solar panel solutions**

Harness the power of the sun with our state-of-the-art solar panel solutions. Solar panels work by converting the sunlight into electricity through photovoltaic cells. These cells, composed of semiconductor materials, generate direct current (DC) electricity when exposed to sunlight. Our systems are designed to seamlessly integrate with your property, capturing sunlight and transforming it into a clean and renewable energy source.

By investing in solar panels, you are making a smart financial decision. Sygma's solar solutions reduce your reliance on traditional energy sources, leading to substantial cost savings on your electricity bills.

## **EV charging installation**

In today's fast-paced world, sustainability is a way to future-proof your business and demonstrate your commitment to the environment. Sygma's EV charging installations align perfectly with this vision.

With the electric vehicle revolution in full swing, offering EV charging options at your commercial property is a smart business move to meet the current demand, stay competitive and to attract a new wave of customers.

## **LED lighting upgrades**

It's crucial for businesses in the UK to stay up-to-date with the latest advancements. With the eventual phase-out of fluorescent lighting in the UK, now is the perfect time to consider upgrading to LED lighting solutions.

LED lighting increases energy efficiency, reducing electric consumption by up to 80%. This translates to significant cost savings for your business.



**SYGMA**

For further information on our electrical services call **0800 043 6728** or email **info@sygma.co.uk**

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